

Customer Journeys

COME IN WE'RE
OPEN

22 / 07 / 2016

Are you starting a business?

Or have been running a
business for less than 3 years?

We would like to talk to you

What are we doing

We want to gain an understanding of what it is like setting up and running a business in New Zealand, what has worked well and what services we could improve.

By learning from you, we can design and improve services that will make your and other businesses' experiences with Inland Revenue better.

What we are asking

We would like to spend 1 or 2 hours with you to find out what your experiences have been.

What you tell us will be used for research purposes, and will be seen only by the project team. The information will only be used to help us improve services for people starting business.

Dates

We would like to talk with you between 29 August and 9 September.

Want to help?

If you want to be involved or have any questions please email us with your contact details and the best time for one of the team to call you to discuss further.

Customer.Engagement@ird.govt.nz

Please let us know by the 10th of August if you are interested in sharing your experience with us.